

Safe Play & Behavior Policy

Our program is committed to providing a safe, positive, and supportive environment for all participants. Physical aggression (including hitting, pushing, kicking, or any intentional harmful contact) is not permitted.

Because children develop at different rates—especially in our younger age groups—our staff will respond to incidents with both safety and teaching in mind.

Behavior Response Guidelines:

- **First Incident:**
The child will be immediately separated from the situation for a brief “reset” period. Coaches will explain appropriate behavior and help the child rejoin safely.
- **Second Incident (same class):**
The child will take a longer break (approximately 5 minutes) from participation.
- **Third Incident (same class):**
The child will be removed from the remainder of the class for the safety of others.

Ongoing Behavior Concerns:

If a child reaches three removals from a class within a single season (13-week season), families may be asked to pause participation for the remainder of the season. In such cases, a prorated refund will be provided.

Serious Safety Incidents:

If a child engages in severe physical aggression—such as tackling another participant and continuing to hit or punch—they will be removed from the class immediately. Return to the program will be determined by management at their discretion.

Additional Notes:

- Our goal is to teach, not punish. Coaches will always aim to guide children toward positive behavior.
- For children under age 3 (parent participation classes), responses may be more flexible and focused on redirection and support.
- Immediate removal may occur for severe incidents at staff discretion.

We appreciate your support in helping us maintain a safe and enjoyable experience for all players.

PARENT & SPECTATOR BEHAVIOR POLICY

To ensure a positive experience for all participants:

- No yelling at players, or coaches
- No coaching from the sidelines
- No confrontational behavior

Mild Violation Progression:

1. Verbal warning
2. Removal from viewing area
3. Suspension from attending future classes

Extreme Violation (ie stepping onto field during a class or getting into an altercation with other spectators) may result in a suspension from attending future classes. This is up to managers discretion.

We expect all adults to model the behavior we want our players to learn.